

Student Accounts

FAQ

2022-2023

0422

Let us help you manage your student account

- View all of your student account transactions daily online by accessing the Student Portal at my.chatham.edu.
- Select the “My Student Account” tab to make a payment or view your account online. To see a specific term, select the “Registration ‘Bill’” tab.
- Beginning fall 2020, the Office of Student Accounts is going **cashless**. Please contact us for further details on payment options.

► Pay Balance by the Payment Due Date

- **For fall 2022:** July 15, 2022
- **For spring 2023:** December 15, 2022
- **For summer 2023:** May 15, 2023

Information regarding billing and payment options is available on the [Loans & Payment webpage](#).

► Enroll in the Tuition Payment Plan by the Payment Due Date

Chatham University offers two tuition payment plan options, year-based or semester-based. Both programs are interest-free and can help families finance tuition & fees over monthly installments.

- \$25 application fee for both plans
- **For fall 2022:** enroll by July 15, 2022
- **For spring 2023:** enroll by December 15, 2022
- Online application can be found at borrower.ecsi.net

Additional information regarding the Tuition Payment Plans are available on the [Loans & Payment webpage](#).

► Full Year Tuition Payment Option

Undergraduate families have the option of paying their full year tuition before the start of the fall term.

- A 2% tuition discount will be applied to the full years balance
- Payment is due in full by July 15, 2022
- Payments must be paid in check or Vericheck

Additional spring payments may be required due to changes in schedule or room & board.

► Register for Electronic Student Refunds

Chatham University is happy to offer direct deposit for student refunds.

- Refunds are processed electronically through Education Computer Systems, Inc (ECSI) and deposited directly into your bank account.
- Student refunds are issued within 7-14 days after your students account develops a credit balance
- New students can register online at www.heartlandecsi.com after July 1, 2022

► Bookstore Voucher

- Bookstore vouchers are available to students with credit balances on their student accounts
- Students can receive up to \$500 per term (depending on credit balance amount)
- Bookstore vouchers will be charged to your student account for the full voucher amount. Students will receive a credit on their student account if less is spent at the Bookstore.
- Vouchers are issued electronically. Please contact us for details.

► Student Health Insurance

All full-time students are required to have health insurance coverage. Full-time students who wish to enroll in the Chatham University Student Health Insurance Plan can do so online at my.chatham.edu. The University sponsored plan is designed to meet basic health care needs at an affordable cost.

- 2022-23 coverage is \$1,519 per term
- Open enrollment runs June 1-September 15, 2022

More information is available at the “Student Health Insurance” link located on the my.Chatham.edu homepage and on the [Tuition & Fees webpage](#).